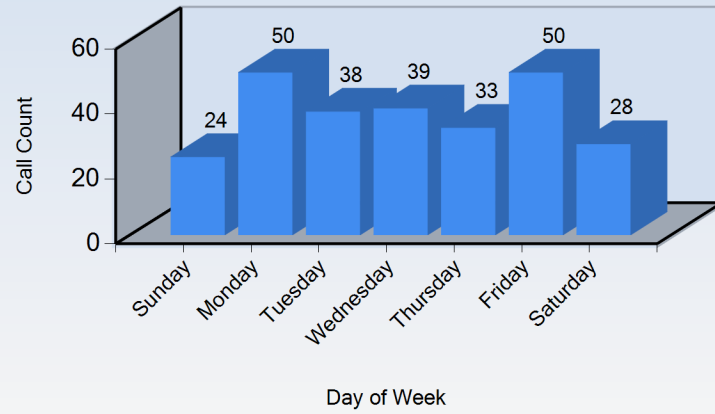


Call Volume By Time and Day

From: 5/1/2018 To: 5/31/2018

| Time of Day | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday | Total | % |
|----------------|--------|--------|---------|-----------|----------|--------|----------|-------|------|
| 0:00 to 0:59 | 1 | 1 | 1 | 4 | 2 | 1 | 3 | 13 | 4.96 |
| 1:00 to 1:59 | 1 | 1 | 2 | 0 | 0 | 1 | 1 | 6 | 2.29 |
| 2:00 to 2:59 | 1 | 1 | 1 | 1 | 0 | 1 | 0 | 5 | 1.91 |
| 3:00 to 3:59 | 1 | 0 | 0 | 0 | 0 | 0 | 2 | 3 | 1.15 |
| 4:00 to 4:59 | 0 | 0 | 0 | 1 | 1 | 2 | 0 | 4 | 1.53 |
| 5:00 to 5:59 | 0 | 0 | 1 | 1 | 0 | 0 | 1 | 3 | 1.15 |
| 6:00 to 6:59 | 0 | 1 | 1 | 1 | 0 | 1 | 1 | 5 | 1.91 |
| 7:00 to 7:59 | 1 | 2 | 2 | 0 | 3 | 4 | 0 | 12 | 4.58 |
| 8:00 to 8:59 | 1 | 0 | 1 | 1 | 3 | 1 | 1 | 8 | 3.05 |
| 9:00 to 9:59 | 1 | 4 | 3 | 1 | 1 | 1 | 1 | 12 | 4.58 |
| 10:00 to 10:59 | 0 | 0 | 2 | 0 | 0 | 4 | 3 | 9 | 3.44 |
| 11:00 to 11:59 | 0 | 3 | 1 | 3 | 1 | 3 | 0 | 11 | 4.20 |
| 12:00 to 12:59 | 1 | 1 | 2 | 1 | 2 | 4 | 0 | 11 | 4.20 |
| 13:00 to 13:59 | 1 | 6 | 2 | 5 | 3 | 2 | 3 | 22 | 8.40 |
| 14:00 to 14:59 | 3 | 0 | 4 | 5 | 4 | 2 | 2 | 20 | 7.63 |
| 15:00 to 15:59 | 1 | 4 | 3 | 2 | 4 | 2 | 0 | 16 | 6.11 |
| 16:00 to 16:59 | 2 | 4 | 0 | 4 | 2 | 7 | 2 | 21 | 8.02 |
| 17:00 to 17:59 | 3 | 3 | 2 | 1 | 0 | 2 | 1 | 12 | 4.58 |
| 18:00 to 18:59 | 1 | 2 | 0 | 1 | 3 | 3 | 1 | 11 | 4.20 |
| 19:00 to 19:59 | 1 | 4 | 1 | 1 | 1 | 2 | 0 | 10 | 3.82 |
| 20:00 to 20:59 | 1 | 5 | 1 | 2 | 3 | 2 | 1 | 15 | 5.73 |
| 21:00 to 21:59 | 2 | 5 | 4 | 3 | 0 | 2 | 2 | 18 | 6.87 |
| 22:00 to 22:59 | 1 | 3 | 2 | 1 | 0 | 2 | 1 | 10 | 3.82 |
| 23:00 to 23:59 | 0 | 0 | 2 | 0 | 0 | 1 | 2 | 5 | 1.91 |
| Total | 24 | 50 | 38 | 39 | 33 | 50 | 28 | 262 | 100 |
| % | 9.16 | 19.08 | 14.50 | 14.89 | 12.60 | 19.08 | 10.69 | | |

Call Volume by Day of Week



Call Volume by Time of Day

